

## NYU Dentistry

### Evaluation of Patients

#### Protocol for Reception Staff, Student Providers and Faculty Responders

*Notices will be posted at the entrances to the College of Dentistry and at all clinical areas, (including Mobile Dental Van) informing patients and visitors to notify staff if they have travelled Internationally, (China, Iran, Italy, Japan and South Korea) in the past 14 days, or have been in close contact with someone who may have travelled Internationally; and/or has been confirmed with Novel Coronavirus (COVID-19) within 14 days of symptom onset (e.g. fever, cough or shortness of breath).*

#### Staff Information

Reception staff will greet patients and visitors and inquire if the individual(s) have travelled to, or been in close contact with someone who has travelled Internationally (China, Iran, Italy, Japan and South Korea) in the past 14 days; or has been in close contact with an individual who has confirmed **COVID-19**.

**If the answer is no, continue with routine registration or check-in procedures.**

**If patient responds that they have recently travelled Internationally, (China, Iran, Italy, Japan and South Korea) or been in close contact with someone who has travelled Internationally; or has been in close contact with an individual with COVID-19, immediately contact the designated faculty responder.**

#### Post-Graduate, DDS and Dental Hygiene Student Provider Information

Validate travel history. If patient responds affirmatively to recent International travel; or has been in close contact with someone who has travelled to Internationally; and/or has laboratory confirmed **COVID-19** within the past 14 days; **immediately contact the Designated Faculty Responder(s).**

If no significant travel history; review medical history; if existing patient, determine if there have been any changes in medical history; and/or changes in medications (or dosage) since last visit to the College of Dentistry, or Mobile Dental Van. Document all findings (including responses to travel history questions) in progress note.

Whenever possible, please confirm future appointments via telephone. Assess if the patient has had any recent International travel; and if patient is experiencing any of the following symptoms: fever, cough, shortness of breath or lower respiratory infection. For any patient experiencing a fever, please advise them they will be re-scheduled when they are asymptomatic. If patient responds affirmatively to both travel and symptom questions, please also ask the patient to remain at home. **Immediately contact your Program or Group Practice Director.**

### Faculty Responder Information

The Designated Faculty Responder will escort the patient to an operatory which has been barrier wrapped (as per Standard protocol) for interview and assessment. The Designated Faculty Responder will wash hands and don Standard Personal Protective Equipment (gloves, mask, and protective eyewear) and validate that the patient has travelled to, or been in close contact with someone who has travelled Internationally (China, Iran, Italy, Japan and South Korea) in the past 14 days; or has been in close contact with an individual who has **COVID-19**.

If patient response is no, then the patient may continue with routine registration and/or sign-in processes; results of the interview are to be documented in progress note.

#### **If the answer is yes:**

Assess if the patient has symptoms compatible with **COVID-19**, such as fever, cough, shortness of breath, lower respiratory infection. Assess if the patient has a fever, by taking temperature with disposable thermometer. (If no fever, advise patient to self-monitor; and if fever or symptoms develop to immediately contact their medical provider. **Note: If no symptoms and no temperature, the faculty responder should notify one of the College's International Lead Coordinators**). Document all findings (including responses to travel history questions and temperature reading) in progress note.

**If patient findings indicate that the individual has recently travelled Internationally, or has been in close contact with an individual with someone who has travelled Internationally in the past 14 days; and/or been in close contact with an individual who has confirmed COVID-19; and presents with fever, or with other compatible symptoms, the individual would now be considered as a *Patient Under Investigation, (PUI)*, immediately contact an International Travel Lead Coordinator:**

- Dr. Robert Glickman
  - Ms. Yvelande Couamin, FNP
  - Mr. Glenn Marrus (516-236-8996)
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- After consultation with International Travel Lead Coordinator, the Designated Faculty Responder will then contact the NYS DOH Public Health Duty Officer, Department's Provider Access Line (PAL), 1-866-692-3641, which is answered 24 hours/day. Upon consult with Duty Officer, and if determination is made that a request for patient to be transferred to a designated hospital facility, the Designated Faculty Responder will then dial 911; and Designated faculty responder will then immediately dial Public Safety (89828) to advise them that EMS has been summoned.